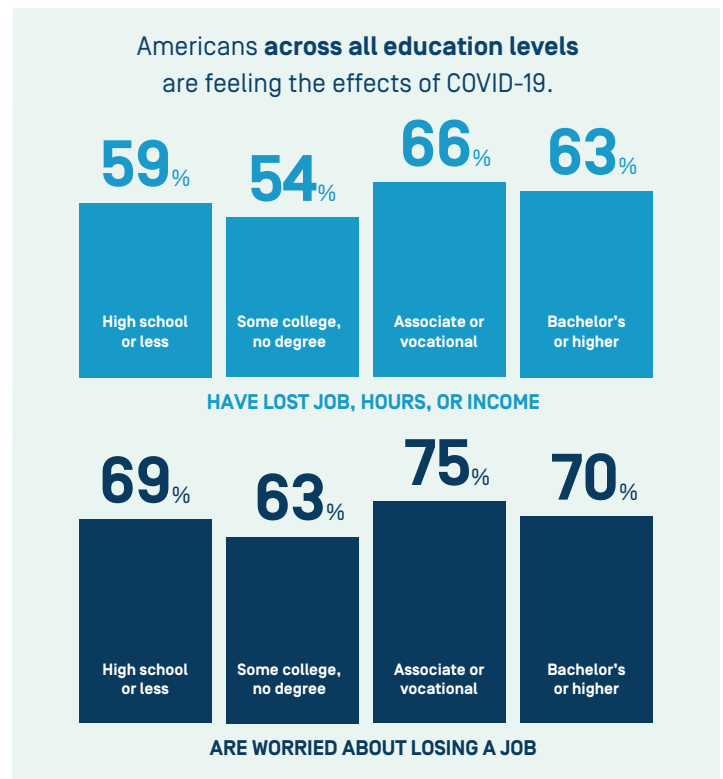
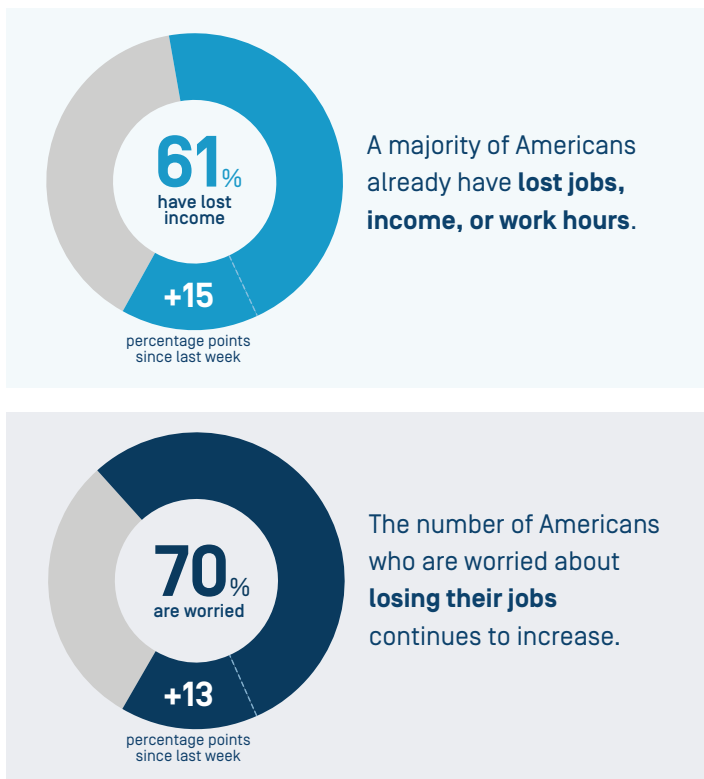


WEEK 2: APRIL 1-2

While 83 percent of Americans believe the coronavirus is a real threat, at this point in the pandemic their most widespread worries are about finances and jobs over their personal health.

Those were among the findings in the second week of a nationally representative survey* of 1,000 people that is designed to track the impact of the pandemic on Americans' lives, work, and education. Results are released weekly to provide insights to the education providers, policymakers, employers, and individual Americans who are navigating the crisis.



Of those who believe they need more education or training:

64%

A majority would look to change careers.

66%

Two-thirds are confident they know where to find the education or training they need.

54%

Online programs are their most popular choice for education providers.

* Survey completed weekly by Heart+Mind Strategies on behalf of the Center for Consumer Insights.



Public Viewpoint: COVID-19 Work and Education Survey Extended Questions

Interview Dates: April 1 – 2, 2020

Audience: National online survey of Americans ages 18 and above. Quotas based on the U.S. Census were used to ensure results that are nationally representative by age, gender, race/ethnicity and region. Sample size n=1,000¹

1. Please select the words below that best describe the way you feel right now about the virus outbreak. Please select all that apply.

a. Concerned	62%
b. Cautious	53%
c. Worried	56%
d. Anxious	44%
e. Scared	35%
f. Afraid	30%
g. Hopeful	32%
h. Optimistic	22%
i. Confused	20%
j. Angry	22%
k. Confident	11%
l. Determined	14%
m. Surprised	10%
n. Resigned	10%
o. Supported	8%

2. What effect do you think the coronavirus outbreak will have on the following aspects of your life?

Finances

a. Very negative effect	23%
b. Somewhat negative effect	31%
c. No effect	25%
d. Somewhat positive effect	8%
e. Very positive effect	9%
f. Does not apply to me	4%

¹ A theoretical MOE based on a probability sample of size 1,000 would be +/- 3.1% at 95% confidence. This is not a probability-based sample and a MOE cannot be estimated. Based on experience, we believe the sampling error would be at least this number.

Job

a. Very negative effect	18%
b. Somewhat negative effect	21%
c. No effect	17%
d. Somewhat positive effect	8%
e. Very positive effect	8%
f. Does not apply to me	28%

Mental health

a. Very negative effect	12%
b. Somewhat negative effect	34%
c. No effect	31%
d. Somewhat positive effect	11%
e. Very positive effect	11%
f. Does not apply to me	2%

Physical health

a. Very negative effect	8%
b. Somewhat negative effect	26%
c. No effect	39%
d. Somewhat positive effect	13%
e. Very positive effect	12%
f. Does not apply to me	2%

Relationship with partner

a. Very negative effect	4%
b. Somewhat negative effect	12%
c. No effect	30%
d. Somewhat positive effect	14%
e. Very positive effect	18%
f. Does not apply to me	22%

Relationship with children

a. Very negative effect	4%
b. Somewhat negative effect	8%
c. No effect	29%
d. Somewhat positive effect	13%
e. Very positive effect	20%
f. Does not apply to me	27%

3. **How worried are you that you may lose your job as a result of the coronavirus (COVID-19) events, or are you not at all worried?***

- | | |
|-----------------------|-----|
| a. Extremely worried | 25% |
| b. Very worried | 16% |
| c. Somewhat worried | 29% |
| d. Not very worried | 16% |
| e. Not at all worried | 15% |

**Individuals who were employed full-time or part-time or self-employed and did not say they had already lost their job, n=534.*

4. **Did you lose your job or have your hours or income from work been reduced because of the coronavirus (COVID-19) situation?***

- | | |
|--------|-----|
| a. Yes | 61% |
| b. No | 39% |

**Individuals who were in the workforce (employed full-time or part-time, self-employed, or unemployed looking for work) n=635.*

5. **If I were to lose my job because of the coronavirus (COVID-19) events, I will need additional education or training to find another job with the same wages or income.***

- | | |
|-------------------------------|-----|
| a. Strongly agree | 13% |
| b. Agree | 21% |
| c. Neither agree nor disagree | 32% |
| d. Disagree | 21% |
| e. Strongly disagree | 13% |

**Individuals who were in the workforce: (employed full-time or part-time, self-employed, or unemployed looking for work) n=635.*

6. **If I were to lose my job because of the coronavirus (COVID-19) events, I would look for a job in a career field that is different from what I currently do.***

- | | |
|-------------------------------|-----|
| a. Strongly agree | 11% |
| b. Agree | 24% |
| c. Neither agree nor disagree | 35% |
| d. Disagree | 18% |
| e. Strongly disagree | 11% |

**Individuals who were in the workforce: (employed full-time or part-time, self-employed, or unemployed looking for work) n=635.*

7. If I needed to get new skills for work, I know where to find the education and training I need that would make me an attractive job candidate.*

- | | |
|-------------------------------|-----|
| a. Strongly agree | 17% |
| b. Agree | 35% |
| c. Neither agree nor disagree | 31% |
| d. Disagree | 11% |
| e. Strongly disagree | 6% |

**Individuals who were in the workforce: (employed full-time or part-time, self-employed, or unemployed looking for work) n=635.*

8. If you had \$5,000 available to invest in your future education or training, where would you prefer to spend it?

- | | |
|---|-----|
| a. Courses or training provided by an employer while on the job | 25% |
| b. Online college or university | 22% |
| c. Online community college | 16% |
| d. In-person college or university | 15% |
| e. In-person community college | 12% |
| f. Online education with another provider | 12% |